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Rockwell Collins New CASP Offerings Bring More Flexibility in Maintenance and Service for Business Aircraft Owners and Operators

Rockwell Collins today introduced new Corporate Aircraft Service Program (CASPSM) offerings that provide aircraft customers with more flexibility for maintenance and service. The new offerings CASP Elite and CASP Essential complement Rockwell Collins established CASP offering with the same simplicity and cost savings that customers value. All of the CASP offerings are comprised of features and benefits that are tailored to better serve individual aircraft operations.



One maintenance and service solution doesn't fit everyone. Our new lineup of CASP solutions gives aircraft owners and operators support choices that more appropriately match their utilization, operational, and budget profiles, said Thierry Tosi, vice president and general manager, Service Solutions for Rockwell Collins. For example, our premium package, CASP Elite, integrates more maintenance services and includes Rockwell Collins FMS updates and discounts on ARINCDirect international trip support.

Tosi added that Rockwell Collins CASP Essential package, aimed at turboprops and entry-level jets, has the industry's lowest minimum flight hours per aircraft requirement while still offering OEM-level quality coverage. He also said that the company made its traditional CASP offering more flexible by adding a three-year fixed-price contract option.

CASP Elite and CASP are offered as one- or three-year contracts with either 200- or 250-hour minimum flight hours per aircraft requirements, respectively. CASP Essential is offered on a one- or three-year contract with a 100-hour minimum flight hours per aircraft* requirement.

The CASP family of solutions is supported by a global dealer network of more than 250 facilities that service and repair Rockwell Collins avionics and cabin systems. Highlighted features and benefits for each CASP offering include:

CASP Elite

- Unlimited exchanges, rentals, and repairs
- Parts ship within four hours after order
- Labor, troubleshooting time, unlimited no-fault found failures, U.S. overnight and international shipping, Flight Management System (FMS) navigation database updates all included
- \$5,000 product upgrade and 10 percent service bulletin discount
- ARINCDirect international trip support \$2,500 annual discount

CASP

- Unlimited exchanges, rentals, and repairs
- Parts ship within 24 hours after order
- Labor, U.S. overnight shipping both included
- Up to five no-fault found failures

CASP Essential

- Up to five exchanges, rentals, and repairs per year
- Parts ship within 24 hours after order
- U.S. overnight shipping included

For more information, please visit www.rockwellcollins.com.